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ISBN: 142516009-3

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Section 9 – Implementation Phase

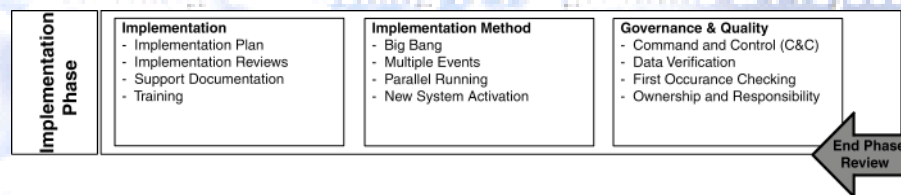
**THE MUST HAVE BOOK
for IT Programme & Project Managers**

Author: Ian Tomkins, IT Programme Manager

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9. Implementation Phase

Figure 24 – Implementation Phase



9.3 Introduction

This section covers the implementation phase of the programme or project, the phase you may consider to be the “home straight”. If the previous phases have been completed correctly and this phase goes well, this may well be the home straight.

The section will take you through; considering the implementation approach to use, planning and preparing for the implementation, then carrying out the implementation.

This section covers the following sub-sections;

- Implementation Plan
- Command and Control
- Dress Rehearsals
- Pilot
- Migration
- First Occurrence
- Parallel Running
- Sign-Off

9.4 Implementation Approaches

Method of Implementation, timing, duration, sign-off, proving.

The implementation phase of the project is the last major phase, the phase when all the hard work comes together to deliver the service to the customer in the live production environment.

This phase needs to be well planned and controlled to ensure it progresses correctly and that there is no detrimental impact on any live production service that is already operational.

You will need to prepare a detailed implementation plan to document exactly how to implement the service and how the service will be made active once in place. Due to the need to protect the existing live service you will have to speak to live support teams and change control teams to plan this activity.

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Remember there may be other programmes or projects going live at the same time as you and all this activity will need to be coordinated to both avoid problems and make tracking issues easier.

Activation will also need to be described in the implementation plan. There are a number of the different.....

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